GLAPTHORN PADEL COURT

CODE OF CONDUCT

1. Respect & Behaviour

All players must treat fellow players, coaches, staff and volunteers with respect at all times. Bullying, harassment, discrimination, abusive language or unsportsmanlike behaviour will not be tolerated.

2. Bookings & Payments

- All bookings must be paid for at the time of booking.
- Players are responsible for ensuring sufficient account balance.
- After the cancellation deadline, players are responsible for finding a replacement time slot unless agreed otherwise.
- Approved refunds will normally be issued as account credit.

3. Facilities

- Please dispose of rubbish responsibly.
- Leave courts tidy and ready for the next players.
- Damage caused through misuse or negligence may be charged to the responsible player.
- Personal belongings are left on site at the owner's risk.

4. Lost Property

Lost property will be stored securely for 28 days. Items not collected within this period may be donated, recycled or disposed of.

5. Health & Safety

By participating, you confirm that you are fit to play and accept responsibility for your own health and safety.

6. Disciplinary Action

Glapthorn Parish Council reserves the right to refuse entry, remove players, suspend accounts or permanently terminate access where rules are breached.

7. Appeals

Appeals must be submitted in writing within 7 days of a disciplinary decision. Outcomes are final.

8. Acceptance

By making a booking or participating at Glapthorn Padel Court, you agree to abide by this Code of Conduct.

Effective from October 2026.

Glapthorn Padel Court is operated by Glapthorn Parish Council
c/o The Village Hall, Main Street, Glapthorn, Peterborough PE8 5BE
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