GLAPTHORN PADEL COURT

TERMS & CONDITIONS

Opening Hours

The Padel Court is available daily at the following times:

- GMT:08:00 to 18:00 Hrs (1st October to 31st March)
- BST: 07:00 to 21:00 Hrs (1st April to 30th September)

NB: There is no floodlighting on the court; the hirer is responsible for ensuring adequate daylight is available for safe play.

Bookings

All bookings at Glapthorn Padel Court must be made through our booking system and paid for at the time of booking. All bookings are based on one hour time slots. The named hirer is responsible for the full value of the court fee. Players are responsible for ensuring their booking details, date, time and participants are correct.

Membership & Court Fees

The current membership and court fees are available on the Glapthorn Parish Council website: glapthornparishcouncil.gov.uk/padel-court

The appropriate fee will apply at the time of booking.

Glapthorn Parish Council reserve the right to review the membership and court fee structure as it feels appropriate. Any changes will be subject to 28 days' notice and published on the website.

Cancellations

Non-members may cancel up to **24 hours before** their booking. Members may cancel up to **6 hours before** their booking.

If cancelled within the correct cancellation window, the booking charge will be credited to the player's account.

If a player cancels outside of the permitted cancellation window, then the booking will not be credited or refunded.

Attendance

Players must arrive on time for their booking. Late arrival does not extend the booking time, and no partial refund will be given for missed court time.

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Use of Facilities

Players must respect the courts, equipment, staff, volunteers and other visitors at all times. Any damage caused through misuse or negligence may be charged to the responsible player.

Adverse Weather

Glapthorn Padel Court is an outside venue. Glapthorn Parish Council may close the Padel Court due to adverse weather, which may include:

- Lightning within a 10-mile radius.
- Standing water on courts.
- Snow or ice on courts or access routes.
- Temperatures below 3°C.
- Heavy rainfall affecting safety or playability.

All weather-related decisions are made by Glapthorn Parish Council.

Light-Level Cancellations

It is the hirer's responsibility to ensure adequate light levels prevail for the time of bookings. There is no floodlighting on the court and requests for a credit or refund due to poor light levels will not be accepted.

Glapthorn Parish Council Initiated Cancellations

If the Parish Council decide conditions are unsafe or unsuitable for play, the Parish Council will aim to notify players at least one hour before the booking where possible via the on-line booking service.

Interrupted Play

If play has started and must be stopped due to adverse weather no credit will be issued. It is the responsibility of the player booking the court to assess the likely weather conditions beforehand and if necessary cancel the booking in accordance with the cancelation policy.

Player Responsibility

Players who choose to play in marginal weather or poor light conditions do so at their own discretion and risk (NB. There is no floodlighting on the court).

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Court Closure Credits

Where Glapthorn Parish Council initiates the closure of the Parish Court then a credit will be issued, which will be:

- Valid for 30 days.
- Non-transferable.
- Not redeemable for cash.

Safety First

Glapthorn Playing Field Association (GPFA) reserves the right to stop play immediately in dangerous conditions without prior notice, a credit or refund in these circumstances will be at the discretion of Glapthorn Parish Council

Right to Refuse Access

Glapthorn Parish Council reserves the right to refuse entry, cancel bookings, suspend membership or remove players from the venue where rules, policies or codes of conduct are breached

Acceptance

By making a booking or using our facilities, you confirm that you accept these Terms & Conditions. This policy may be updated at any time. Continued use of our facilities confirms acceptance of the latest version.

Glapthorn Padel Court is operated by Glapthorn Parish Council
c/o The Village Hall, Main Street, Glapthorn, Peterborough PE8 5BE
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